

Payment Gateway

Quick Guide

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Zambia Immigration Management System (Version 3.0)

Client: Zambia Department of Immigration

Ref. No. N/a

Prepared by: dotGov Solutions, LLC



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Document History

Description	Author	Version	Date
First draft	Olga Girdea	1.0	August 28, 2019

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Introducing e-Payment Gateway

DotGov introduced the new sub-system called ZIMS e-Payment Gateway. At the point of payment for services, users are redirected to the e-Payment Gateway where they can choose the payment channel and respective provider.

How to Make Payment via e-Payment Gateway?

1. Go to ZIMS 3.0 e-Services Portal, <https://eservices.zambiaimmigration.gov.zm/> (**Error! Reference source not found.**).



Figure 1 e-Services Portal

2. Login with your account and access **My Workplace** and start an application for an e-service.
3. Complete the application, click “Next”.
4. If you accept the fees and have your credit card or mobile phone ready, click on the “**Pay Online**” button (see Figure 2).

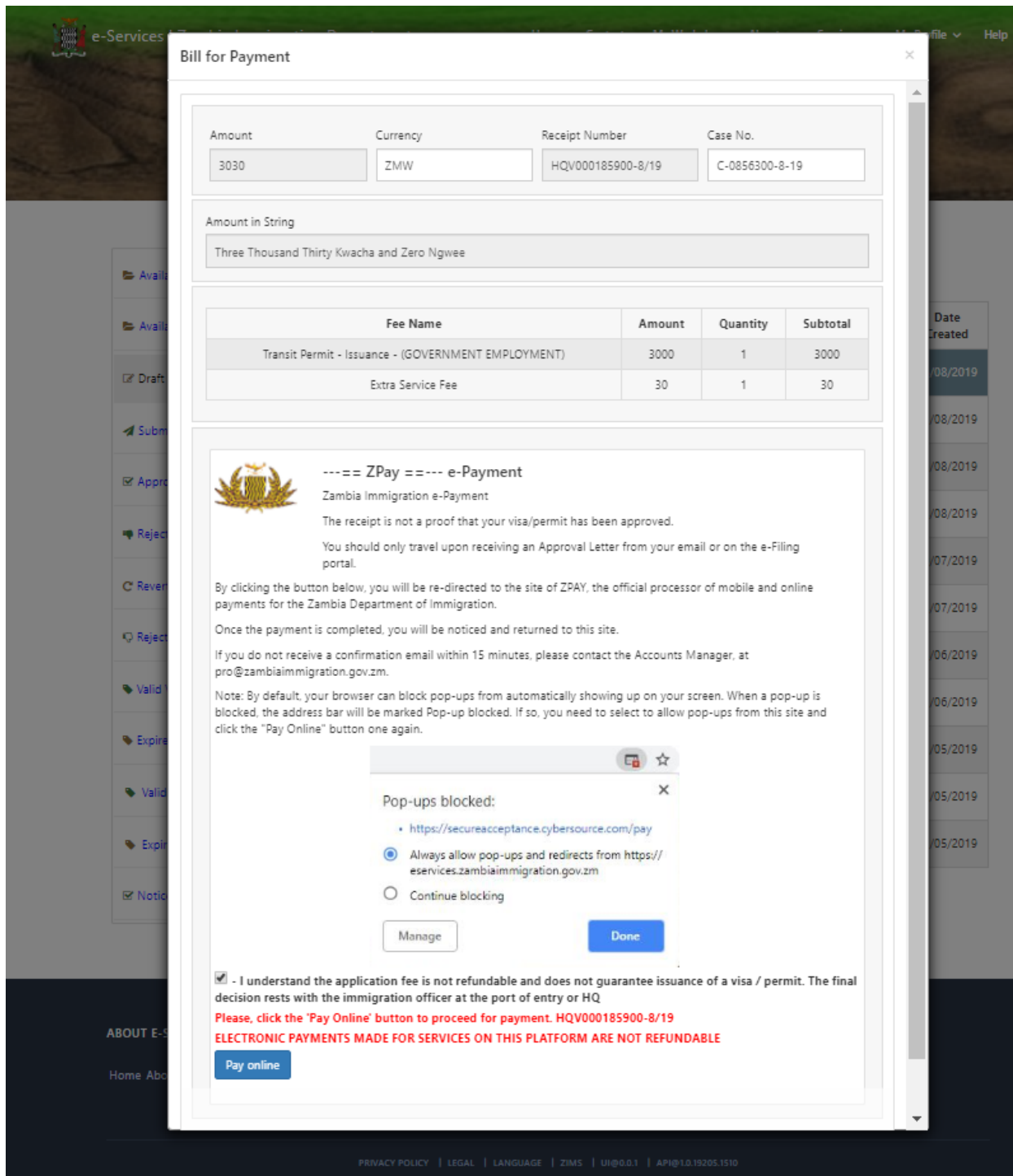


Figure 2 System-Generated Electronic Bill

5. Preview the system-generated **Electronic Bill** and click **“Pay”** (see Figure 3).

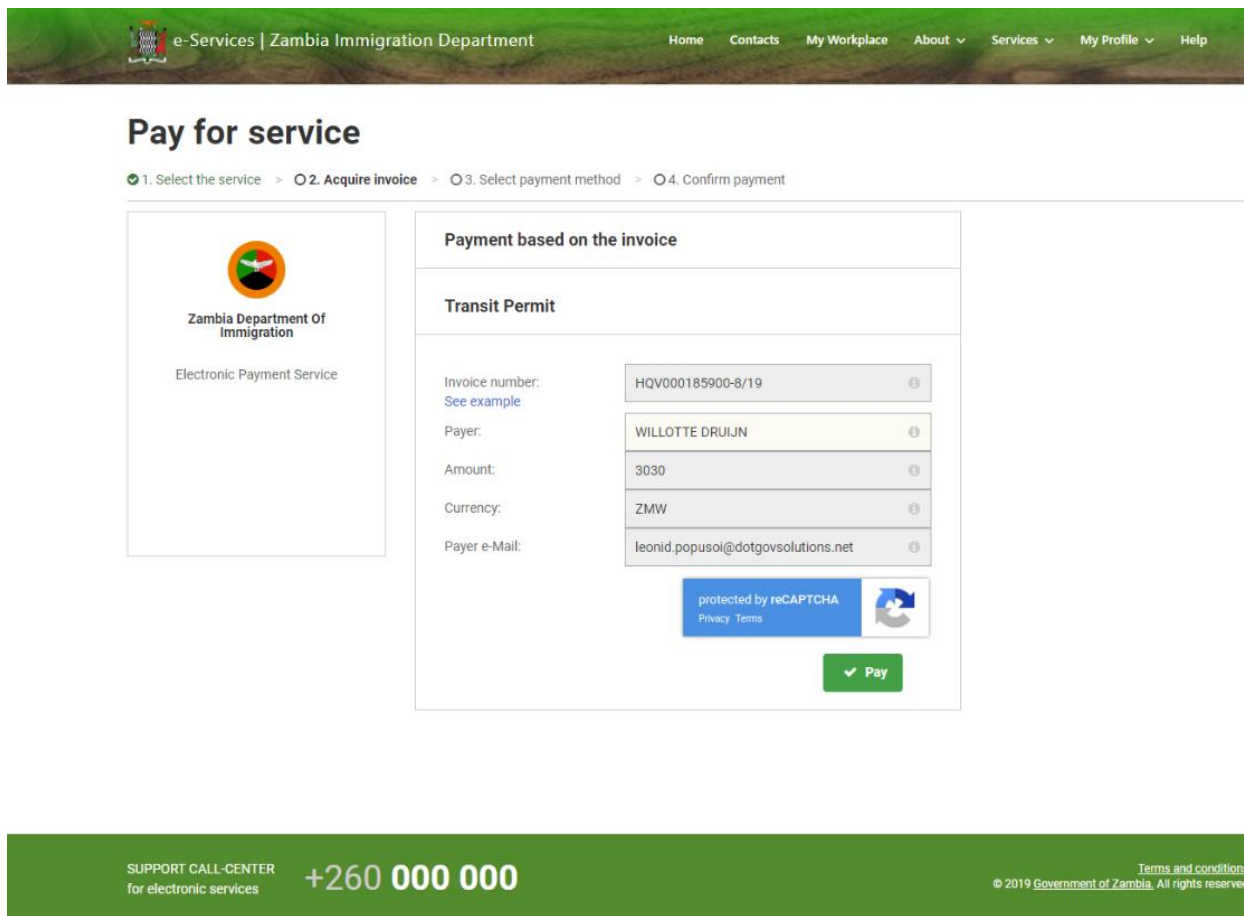


Figure 3 Electronic Bill of Payment

Note: At this point, you will be redirected to the payment gateway for payment processing (see Figure 4).

e-Services | Zambia Immigration Department

Home Contacts My Workplace About Services My Profile Help

Pay for service

1. Select the service > 2. Acquire invoice > 3. Select payment method > 4. Confirm payment

Select the payment method

- Mobile payment**
Via Mobile Phone
Select operator
- Credit card**
Visa / Mastercard
Select Bank
- Internet banking**
provided by banks
Select Bank
- Cash**
In banks or terminals
Select method

SUPPORT CALL-CENTER for electronic services +260 000 000

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Figure 4 e-Payment Gateway / Selecting a Payment Channel

- Click the payment service to select. Payment providers will display below your selection (see Figure 5). Click the payment provider to select.

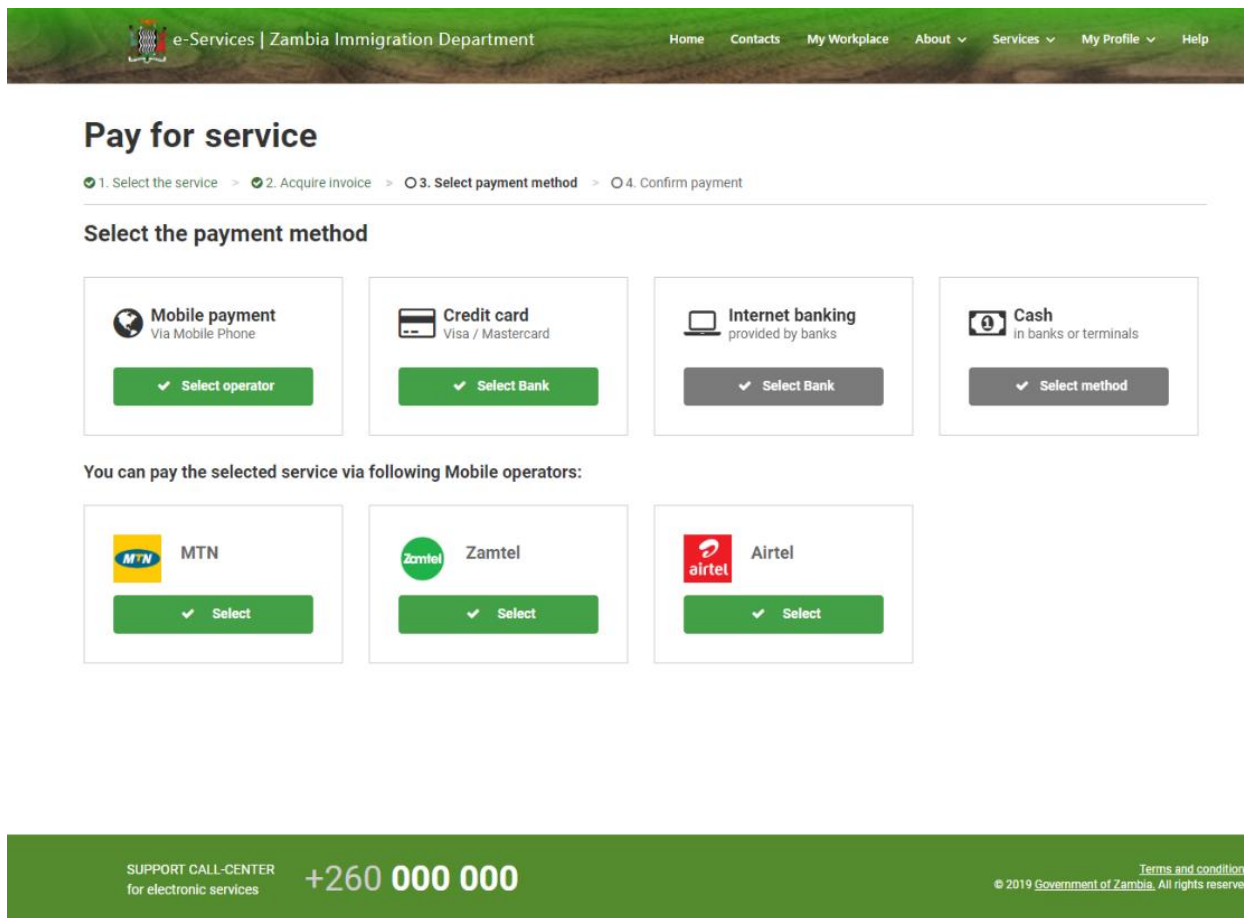


Figure 5 Selecting Payment Channel and Respective Provider

Note: At this point, you will be redirected to the payment provider site for secure payment processing (Figure 6 / Figure 7).

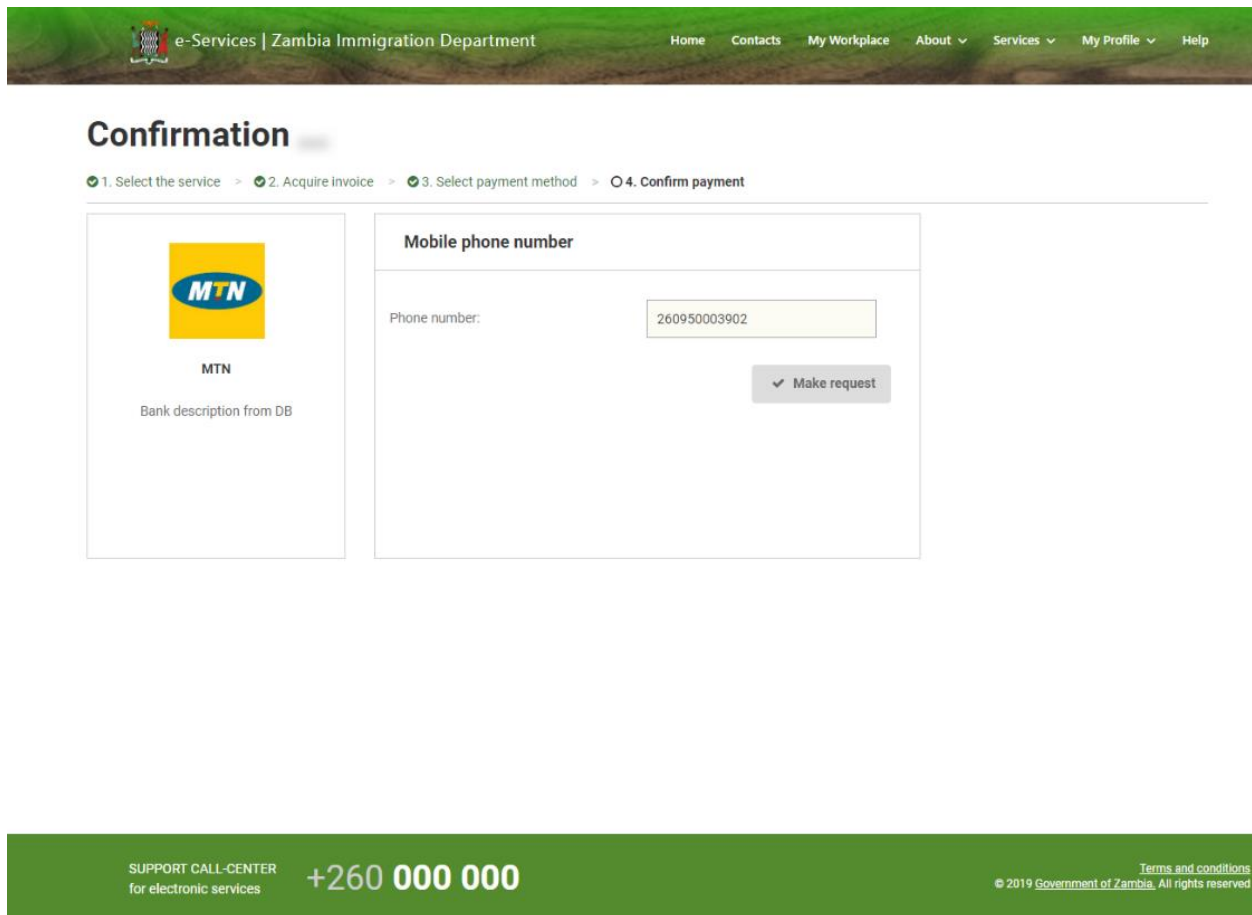


Figure 6 Mobile Payment Provider

The screenshot displays a payment gateway interface with three main sections:

- Billing Information:** A form with fields for First Name (Leonid), Last Name (Popusoi), Address (612 N Colonial Ave ste F), City (Wilmington), Country (United States of America), and Email (leonid.popusoi@dotgovsolutions.net). A note indicates that fields with an asterisk are required.
- Payment Details:** A form with fields for Card Type (Visa), Card Number (4111111111111111), Expiration Date (01/2020), and CVN (123). A note explains that the CVN is a three or four digit number printed on the back or front of credit cards. There are 'Cancel' and 'Next' buttons at the bottom.
- Your Order:** A summary box showing a Total amount of 3,030.00 ZK.

Figure 7 Cyber Source Web Page

7. Enter your billing details, click on the **“Pay”** button. For testing purposes, use these details: **Card Type** = “Visa”; **Card Number** = “4111111111111111”; **Expiration Date** = “01/2020”; **CVV Code** = “123” or **Phone number** = “260950003902”.

*Note: Upon completion of payment, you will be returned to the **Payment Receipt** page.*

8. Review your payment confirmation message, print or download Payment Receipt in PDF format, for your records.
9. To complete the application process, click on the **“Finish”** button.

Note: Payment confirmation will be sent to your email address indicated during application for service. The PDF file with the receipt will be attached.

Zambia Immigration. Payment Receipt

N Noreply
To Leonid Popusoi

Receipt.pdf
201 KB

Reply Reply All Forward Sat 08/17/2019 09:50

Dear Leonid Popusoi

Please, find the attached Receipt. It is important to have it printed out together with the Approval Letter

Regards,

Chairperson

Immigration Headquarters
Kent Building, Haile Selassie Road
P.O. Box 50300, Lusaka, Zambia
Tel: +260 211 252622 (Customer Service Center)
Tel: +260 211 252831 (Public Relations Office)
Fax: +260 211 254393/ 255282/ 252008
SWITCHBOARD(+260 211) 251725/ 252669, (+26)0955659493/ 0962172550/ 0971718499

Website:www.zambiaimmigration.gov.zm
Email: pro@zambiaimmigration.gov.zm

Receipt.pdf - Adobe Acrobat Reader DC

File Edit View Window Help

Home Tools Receipt.pdf x Sign In

1 / 1 63% Share

REPUBLIC OF ZAMBIA
MINISTRY OF HOME AFFAIRS
DEPARTMENT OF IMMIGRATION

Department of Immigration Headquarters:
Kent Building, Haile Selassie Road, P.O. Box 50300, Lusaka, Zambia
Website: www.zambiaimmigration.gov.zm
Email: pro@zambiaimmigration.gov.zm

Receipt No.: HQV000185800-8/19 Case No.: C-0850299-08-19
File No.: P-0001/18

Printed by: Leonid Popusoi Printed on: 17/08/2019

Payment Details

Applicant	Leonid Popusoi		
Purpose of Payment	Border Pass		
Payment received on	17th day of August 2019 at 09:49 AM		
Payment Type	Cash		
Amount in Words	Five Kwacha and Zero Ngwee		
Min. Head: 0015	Station Code: 000122	Revenue Type: 125018	
Service Name	Qty	Amount	Total
Border Pass - RIGONPO	1	5.00	5.00

Total Amount: ZMW 5.00

Figure 8 Example of the Email and Receipt